

News from Holbrook and Shotley Surgery

Training days

Our next training afternoons will be on Thursday 28th June and Thursday 13th September (there is no meeting in July or August). The practice will be open for patients to come in to collect/drop off prescriptions and book appointments/make enquiries at reception. However, there will be no clinical staff on site and our telephone lines will be switched over to the out of hours' service on these afternoons to allow staff training. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

Return, Recycle, Reuse

The NHS 'equipment amnesty' held in Suffolk has this week been highlighted by the Royal College of Physicians as being an excellent example of reducing waste and saving money for the NHS. Last year, in conjunction with our local health partners, we asked people to consider returning items they no longer need, such as commodes, mattresses and wheeled adjustable frames. Within a month almost £800,000 worth of equipment had been returned. The campaign is not over and we would still very much like you to encourage patients to return any NHS items they no longer need or use. Anyone with equipment to return can call Medequip on 01473 351805 or email suffolk@medequip-uk.com to arrange for them to come and collect it.

Return of Unopened Continence Products

Our colleagues at the community bladder and bowel service are calling on people and care staff to return unopened continence products and save the NHS thousands of pounds a year. In Suffolk, the NHS provides continence products to eligible patients at a cost of £2 million a year. Often these products, such as pads, remain unused because they are no longer needed, but they do not need be discarded. Unopened packets or boxes can be returned through a free collection service, saving an average of £2,000 per month, resources that can be reinvested into this vital service. To arrange collection of unopened products, please call the Care Co-ordination Centre on 0300 123 2425.

Collection of repeat prescriptions

Please remember that we now require three working days in which to dispense your prescription medication. This has helped us to ensure that the majority of the time patients are not waiting for 'owed' items. If you have the same medication each month and rarely change this, please ask at dispensary about our Managed Repeat Service.

NHS 70 Tea Party

The Ipswich and East Suffolk Clinical Commissioning Group has asked us to arrange a Tea Party to celebrate the NHS being 70 years' old this year. This will be sometime in July and we will be putting up notices when more information is known.

Do you have any memories of the early days of the NHS?

Are you turning 70 years' old yourself this year?

Do you know someone who is socially isolated who might like to attend this event?

Please let our receptionists know so that we can include these people on our guest list.

Julia Smith
Practice Manager
29/05/2018