

## **News from Holbrook and Shotley Surgery**

### **Training days**

Our next training afternoons will be on Thursday 7<sup>th</sup> September and Wednesday 4<sup>th</sup> October when we will be shut from 1pm. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

### **Saturday opening**

We do hold a surgery at Holbrook on Saturdays which the doctors run on a rotational basis. This is for PRE-BOOKED appointments only and not for walk ins. We are available to collect prescriptions but do not have our phone lines open. If you need to see a doctor over the weekend and haven't pre-booked please ring 111 and they will be able to book you an appointment at the GP+ service in Ipswich or another Suffolk location.

### **Flu days**

A reminder of our flu clinics for this year. They will run from 2-6pm as follows:

- Wednesday 27<sup>th</sup> September at Holbrook
- Thursday 5<sup>th</sup> October at Shotley
- Thursday 12<sup>th</sup> October at Shotley
- Tuesday 17<sup>th</sup> October at Holbrook

No appointment is necessary, please just turn up at either site (you don't have to go to your normal site) and book in at reception. If you are over 65 you have automatic entitlement, those patients under 65 who are identified as eligible will be contacted by letter prior to the clinics starting. Please note that if you are not eligible, we are unable to give private vaccinations at the surgery.

### **Patient Survey Results**

The results of the GP National Survey 2017 ordered by MORI are now online and the practice is proud to report that every single result was above the national average. Thank you to all those who completed the survey and to the doctors and staff who provide such a valuable service to our patients.

Julia Smith  
Practice Manager