

## News from Holbrook and Shotley Surgery

**Online services:** did you know that you can register to book appointments, order repeat medications and view your electronic record summary online? If you would like to do this, please come to reception at either site with some photographic identification and we can give you a user name and password.

### Training days

Our next training afternoons will be on Wednesday 7<sup>th</sup> June and Thursday 13<sup>th</sup> July when we will be shut from 1pm. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

### Adult and Community Services coming to our surgeries

Adult and Community Services (Social Care for 18+) offer a range of advice and support which could help you:

- A chance to discuss your situation
- Signposting to organisations that could give you the advice and support you need.
- Advice on simple equipment and what equipment could be provisioned to help you
- Advice on, for example, financial matters and the costs of care.
- Help (where appropriate) with accessing care and support.

ACS will be holding a drop-in advice service at both Holbrook and Shotley surgeries, with our first being on Wednesday 21<sup>st</sup> June at Shotley from 1.30pm to 4.30pm. If you would like to come along and ask questions, please feel free. A number of patients agreed via our questionnaire that this would be a useful service so please use it, otherwise we may lose it.

Julia Smith  
Practice Manager