

News from Holbrook and Shotley Surgery

Training days

Our next training afternoons will be on Thursday 10th March and Wednesday 13th April when we will be shut from 1pm. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

Named GP

All patients have been allocated a 'named GP'. Patients over 75 will have been advised of this by letter and those under 75 are welcome to ask at reception when visiting or telephoning the practice. Alternatively, this can be found at the bottom of your repeat prescription request if you are on medication.

Appointment Access

We have had a couple of queries about appointment availability so thought it was worth a reminder that this surgery is one of the few that still offers extended access to appointments. Four of our GP partners offer late evening appointments and these must be booked via reception before 6.30pm. We also open at 7.30am at Holbrook on a Monday morning and one GP partner starts a clinic early. A phlebotomist is also on site to take blood. Finally, we offer a pre-bookable non-emergency surgery on a Saturday morning from 8.30 – 10.30am at Holbrook.

GP+ Appointments

In addition to our extended hours, we are also taking part in the Suffolk Federation pilot scheme run at Riverside Clinic in Ipswich. Doctors and Nurse Practitioners offer appointments from 6.30 – 9.00pm on weekdays and from 9.00am to 9.00pm at weekends and these can be booked via the surgery.

Thank you

To Beryl Walker and her team who welcomed Gary Crockett from Public Health and myself to the Synergy Café in Chelmondiston at their January session. We hope the information on free energy efficiency devices and funded central heating systems was useful. For more information phone 03456 037686. We also took some examples of our Fidget Quilts that we are knitting for Ipswich Hospital dementia patients. If you would like to join us in knitting, crocheting or sewing a quilt, or can donate any wool, fabric, beads, buttons, zips etc, please let us know.

Julia Smith
Practice Manager