

## News from Holbrook and Shotley Surgery

### Training days

Our next training afternoons will be on Thursday 12<sup>th</sup> November and Wednesday 9<sup>th</sup> December when we will be shut from 1pm. Please ring 111 for advice if your query cannot wait until the following day. In an emergency, dial 999.

### Stutton Support Network

Thank you to Stutton Support Network who provide transport to and from the surgery for those who are unable to get to us, for a small fee. They are also able to bring prescription requests and support residents in many other ways. Please contact them on 01473 327753.

**Flu day feedback:** our first flu day on 30<sup>th</sup> September saw a nice steady flow of patients receiving their vaccinations. The weather was warm and patients went through quite quickly. We gave 329 flu vaccinations and 26 pneumococcal vaccinations on the day and also gave out a large number of Friends and Family Test feedback forms. I'm pleased to say we had all positive comments about our service. As always, if you have not had such a good experience, we would prefer to deal with this immediately so please contact reception and ask to speak to me.

**Stockpiling drugs:** please only order the drugs that you need as unused medications cost the NHS an estimated £300 million per year. These drugs cannot be re-used and have to be destroyed safely. We have been collecting unused medication at Shotley for the last six months and will be having a Christmas competition to guess how much this has cost our surgery.

Julia Smith  
Practice Manager