

## **News from Holbrook and Shotley Surgery**

### **Training afternoons**

Our next sessions are on Wednesday 13<sup>th</sup> May and 24<sup>th</sup> June. Both sites will be closed from 1pm and you will be unable to call in, collect prescriptions or telephone us. If you have a medical query that cannot wait until the following day please ring 111 (or 999 in an emergency).

### **Prescription Price Increase**

The price of a prescription will increase on 1<sup>st</sup> April by 15p to £8.20 per item. If you have two or more items per month and pay for your prescriptions, it is worth considering a pre-payment certificate, which costs £29.10 for three months or £104 per year. Ask our dispensers for more information.

### **Online Access**

From 1<sup>st</sup> April, patients with SystemOnline access will now be able to access summary information from their records (medications, allergies and adverse reactions) as well as booking appointments and ordering repeat prescriptions. If you would like access to this information, please call into the practice personally with photographic identification and we will issue you with a password.

### **Patient Participation Group**

Thank you to the two PPG members who met with me recently to complete a summary of our activity for this year; this has been published on our website. We hope you have found the regular articles in the various parish publications useful - these can also be found on our website. We would like to encourage new members, particularly younger, working people and students to join our group. We meet annually and correspond otherwise mainly by email as we understand time constraints. If you would be interested please contact me at the surgery.

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