

## **News from Holbrook and Shotley Surgery**

### **Training afternoons**

Our next sessions are on Thursday 12<sup>th</sup> February and Thursday 16<sup>th</sup> April. Both sites will be closed from 1pm and you will be unable to call in, collect prescriptions or telephone us. If you have a medical query that cannot wait until the following day please ring 111 (or 999 in an emergency).

### **Don't be a DNA**

A recent audit has shown that it costs our Practice over £1,000 per month for appointments that are wasted because a patient does not attend. This is money that could be spent on additional staffing or equipment. If you are unable to make your appointment, please let us know so we can offer it to another patient.

### **Out of Area registrations**

The Practice has agreed not to join the Out of Area Registrations scheme to ensure that our limited resources are used only for patients residing within our Practice area. We will still be able to treat residents who are temporarily in our area ie between 24 hours and 3 months but patients living in our area who choose to register elsewhere will not fall under this category and will not be eligible to treatment at our Practice.

### **Travel vaccinations**

If you will be travelling in 2015, please give us as much notice as possible if you require vaccination. Forms are available from reception or from our website, which will be assessed by our nurses. You should then contact the Practice 10 days after completing the form to see if vaccinations are required.

Julia Smith  
Practice Manager