

## **News from Holbrook and Shotley Surgery**

### **Training afternoons**

Our next sessions are on Wednesday 10<sup>th</sup> December and Wednesday 14<sup>th</sup> January. Both sites will be closed from 1pm and you will be unable to call in, collect prescriptions or telephone us. If you have a medical query that cannot wait until the following day please ring 111 (or 999 in an emergency).

### **Flu vaccination clinics**

In all we vaccinated 1286 patients over the four flu sessions and have since done an additional 500 vaccinations, which is a wonderful achievement. Regretfully, due to a National problem with our IT system we were unable to give pneumococcal vaccinations at Shotley on 16<sup>th</sup> October. We were concerned that patient records needed to be reviewed for this one-off vaccination to ensure patients were eligible and we had to make the difficult decision not to vaccinate on the day. Thanks to Age UK, Suffolk Warm Homes project and Suffolk Family Carers for their support and, to those patients who needed to rebook for their pneumococcal vaccination, for their understanding. If you still haven't had your flu or pneumococcal vaccination, please contact the surgery for an appointment.

### **Christmas Arrangements**

Please note that the practice will be closed on Christmas Day, Boxing Day and New Year's Day. Additionally there will be no Saturday surgery on 27<sup>th</sup> December. If you need medical assistance when we are closed, please ring 111 for advice.

Repeat Prescriptions: if your repeat medication is due week commencing 22<sup>nd</sup> December please order a week early. For all other dates please allow 5 working days for your medication to be dispensed over the Christmas period.

### **Friends and Family Test**

From 1<sup>st</sup> December we will be giving you the opportunity to let us know how likely you would be to recommend our surgery to friends or family. Please complete the comment card in reception or email [IESCCG.Holbrook-Shotley@nhs.net](mailto:IESCCG.Holbrook-Shotley@nhs.net) with your answer (extremely likely/likely/neither likely nor unlikely/unlikely/extremely unlikely/don't know) and add the main reason for your response.

### **Surgery Fundraising**

Our fundraising this year has generated:

- 1500 items of clothing to Rwanda for babies born with AIDS
- 200 knitted poppies to commemorate the WWI Centenary
- £62 for Genes for Jeans Day
- £56 for Wear it Pink Day

Thank you to all our staff and patients for their support.

With best wishes to all for a happy and healthy Christmas and New Year,

Julia Smith  
Practice Manager