

## **News from Holbrook and Shotley Surgery**

### **Training afternoons**

Our next sessions are on Thursday 13<sup>th</sup> November and Wednesday 10<sup>th</sup> December. Please note that both sites will be closed from 1pm and you will be unable to call in, collect prescriptions or telephone us. If you have a medical query that cannot wait until the following day please ring 111, or 999 in an emergency.

### **Flu vaccinations**

Thank you to everyone who attended our annual flu vaccination clinics. At the time of writing we have had two clinics which were very different. At Holbrook patients arrived in big batches and we can only apologise that some had to wait whilst emergency situations and visits were attended to. At Shotley we had a steady flow of patients. We have vaccinated around 700 patients over these two sessions. We were supported by Suffolk Family Carers, the Warm Homes, Healthy People project and Age UK. If you would like more information about any of these please contact the surgery.

### **IT Statement of Intent**

As part of our contractual obligations, we have published our IT Statement of Intent on our website. This confirms that we offer online appointment booking and prescriptions as well as electronic transfer of patient notes, meaning these will arrive at your new surgery more quickly. We also update your Summary Care Record (eg medications, allergies and demographic details) each time they are altered so that hospitals and out of hours centres have current information. If you would prefer to opt out of this facility please call in for a form or visit our website. Finally, we are not currently providing patient online access to medical records but hope to offer this by 31<sup>st</sup> March 2015 or at a point after this once we are satisfied that the functionality provide offers a suitable method of facilitating this.

Julia Smith  
Practice Manager