

News from Holbrook and Shotley Surgery

Registering with the doctors' surgery

When patients move into the village, we would advise them to register with the doctors' surgery as soon as possible. This helps us to get a patient's notes from their old surgery before they need help, so that we have as much background as possible. If they are on regular medication, they should advise the receptionist and ask for a doctor's appointment. The doctor may be able to issue a repeat prescription at this appointment but may have to add the medications after the appointment. Please remember to bring photo ID, such as a driving licence, when you register.

Clinics running late

Sometimes our clinics run late because of circumstances outside our control. Our receptionists will try to advise you if a clinician is running late but if you have any concerns or cannot wait please speak to the receptionist who will rebook your appointment if necessary.

Saturday surgery

Please note that our Saturday surgery is for pre-booked appointments only. For medical enquiries between 6.30pm on Friday night and 8.00am on Monday morning please ring 111 or 999 if it is an emergency.

NHS England "The earlier, the better" campaign

NHS England is encouraging patients to visit www.nhs.uk/asap early on if they are feeling under the weather. The site gives clear guidance on what to do if you don't feel well this winter.

Patient Participation Group

Our next meeting will be in April, where we will review the action plan and discuss new developments both in the NHS and at a local level. If you have some time to spare and would like to be part of this group, please contact me via the surgery.

Dr John Carey

Dr John Carey will be retiring from the practice at the end of March. He has been a partner here for over 25 years and will be missed by both patients and staff. We wish him all the best for a long and happy retirement! We are in the process of recruiting a new doctor to cover Dr Carey's sessions and the nursing home he looked after – we hope to update you soon.

Julia Smith
Practice Manager